

## **Client questions and answers**

PC and residents raised the following questions which I have answered below.

- 1. Residents raised an issue with the slope that adjoins the B4215. They suggest it is too steep and dangerous.**
  - a. Answer – There is an alternative route that can be taken that is less steep and very close by. The steep path was only carried out as this was a route already being taken by the public. The surface before was a muddy track so the path has been improved. Steps were considered at this point, but this would cause other issues and future maintenance problems going forward. We will monitor this but at present have no intention to alter.
  
- 2. Residents raised an issue with the same path mentioned in number 1 being very narrow due to overgrown vegetation.**
  - a. Answer – Again there is an alternative route not far from this path. However, at the end of the scheme we have agreed we will get some of the vegetation encroaching cut back to give better access.
  
- 3. Residents raised an issue with water coming over the path just after the junction to Willams Orchard.**
  - a. Answer – Our contractor has investigated the issue and says the water is only apparent on wet days and does dry up when the weather is better. It therefore seems to be a spring or water flowing from the adjacent land. We have checked with Severn Trent Water and they have no water mains this side of the road so do not believe there is a leak or theirs to deal with. We will monitor this and may do some work to try and alter the water flow. Please be aware this will be difficult if it's a natural spring.
  
- 4. PC asked if we would consider an extra piece of pathway between two paths to join up to bus stop at Maidenhall.**
  - a. Answer – TBC will send a plan to C to enable a quote to be obtained for consideration.
  
- 5. Residents expressed concerns they were not being notified and were unsure of where path was going.**
  - a. Answer – TBC will send an overall plan to PC showing the pathway. Please note this plan will be indicative and subject to change as we come across issues on site.
  
- 6. Residents raised issue with traffic barriers. In their opinion they were unsafe.**
  - a. Answer – This is not the case, and the Contractor is fully qualified to work within the highway. The signage has been checked and meets the current highway regulations. The road is a 30-mph road and thus all drivers should be sticking to this limit. On approaching at 30-mph you can adequately see the barriers and signage and should slow down to go round accordingly and safely? As much as

the barriers are to protect the public it is also to protect the works and the workers.

**7. Residents raised issue with trees being damaged.**

- a. Answer – The contractor is working with TBC and PC to minimise any damage to trees. Unfortunately to enable the construction of a path close to trees certain trees have had to be trimmed very slightly and the path raised in places to minimise damage to roots. No trees have been felled or taken out during this scheme and it is not our intention to cause harm to existing trees.